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EV 182655416

PATENT APPLICATION  
DOCKET NO. 10991149-1

1-21-03

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

**INVENTOR(S):** Qiming Chen et al.

**SERIAL NO.:** 09/464,311      **GROUP ART UNIT:** 3623

**FILED:** December 15, 1999      **EXAMINER:** Akiba K. Robinson Boyce

**TITLE:** CUSTOMER PROFILING APPARATUS FOR CONDUCTING  
CUSTOMER BEHAVIOR PATTERN ANALYSIS, AND METHOD  
FOR COMPARING CUSTOMER BEHAVIOR PATTERNS

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**BOX CPA**  
**THE ASSISTANT COMMISSIONER FOR PATENTS**  
**WASHINGTON, D.C. 20231**

**SIR:**

**Amendment C**  
**Preliminary Amendment to Accompany CPA Filing**

In response to the Advisory Action dated December 9, 2002 and the Final Office Action dated September 10, 2002, Applicant amends and remarks as follows:

**In the Claims:**

Please replace the claims with the following clean version of the entire set of pending claims, in accordance with 37 C.F.R. §1.121(c)(1)(i).

A marked-up version showing amendments to any claims being changed is provided in one or more accompanying pages separate from this amendment in accordance with 37 C.F.R. §1.121(c)(1)(ii).

S/N: 09/464,311  
Case: 10991149-1  
Amendment C